

Progress in Sustainability

Committed to the Sustainable Development of the region and the well-being of all our stakeholders, we seek profitable and sustainable growth from our business that creates economical, social and

environmental value. Grupo Aval's sustainability strategy, which is an integral part of our corporate strategy, is based on the following material topics:



Corporate governance and risks

- Governance structure
- Risk management and internal control
- Ethics



Financial performance and innovation

- Subsidiary management
- Investor relations
- Innovation



Corporate efficiency

- Marketing
- Procurement



Human resources

 Employee well-being, health and training



Surroundings (society and environment)

- Financial inclusion
- Social investment

Some of the most relevant events of the first half of 2020 are:

- We published the 2019 Sustainability Report under GRI (Global Reporting Initiative) standards. To view our management report, click here.
- 2. We have more than 110,000 direct and indirect employees in Colombia and Central America, which makes us one of the main employers in the region.
- 3. We began a process to strengthen our inclusion and diversity policy to guarantee respectful treatment and non-discrimination of the sexual diversity of our employees and clients (Friendly Biz Certification).
- **4.** We designed more than 37 initiatives in ADL Digital Labs S.A.S, which has allowed us to reach 2.1 million digital clients in Colombia.
- **5.** We worked together with Banco de Bogotá in an environmental initiative that seeks to protect the ecosystem of the Río Bogotá basin.

- 6. We promote environmental care through the implementation of Ecobots and recycling campaigns. Under this initiative, more than 10 tons of waste were collected and more than 30 recyclers from Sopó, a town near Bogotá, were benefited.
- 7. Through the Corporación Microcrédito Aval, a non-profit entity, we support the business initiatives of 53,000 families consisting mainly of entrepreneurial mothers head of families who are in vulnerable conditions.
- 8. Through our banks in Colombia, we continue to provide the necessary financial resources for the construction of the Cancer Research Treatment Center (CTIC, in spanish), a comprehensive center facility for the prevention, treatment and research of cancer.

Assistance during COVID-19

- During the economic juncture generated by COVID-19, we have made available relief packages and financial solutions that have benefited more than 2.1 million people in Colombia and Central America. Financial reliefs exced Ps 75 trillion.
- Mr. Luis Carlos Sarmiento Angulo, controlling shareholder of Grupo Aval, dona-
- ted Ps 80 billion destined to acquire: 300,000 diagnostic tests, ventilators and medical equipment 400,000 food aid packages.
- Promigas donated Ps 22 billion to strengthen the response capacity of the healthcare sector in the Caribbean region.

Video of our Sustainability Strategy **Click Here**













