## 4Q19 and FY 2019 Consolidated Earnings Results

 IFRS
## >>Disclaimer

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The consolidated financial information included in this document is presented in accordance with IFRS as currently issued by the IASB. Details of the calculations of non-GAAP measures such as ROAA and ROAE, among others, are explained when required in this report.

This report includes forward-looking statements. In some cases, you can identify these forward-looking statements by words such as "may," "will," "should," "expects," "plans," "anticipates," "believes," "estimates," "predicts," "potential," or "continue," or the negative of these and other comparable words. Actual results and events may differ materially from those anticipated herein as a consequence of changes in general, economic and business conditions, changes in interest and currency rates and other risk described from time to time in our filings with the Registro Nacional de Valores y Emisores and the SEC.

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The content of this document and the figures included herein are intended to provide a summary of the subjects discussed rather than a comprehensive description.

When applicable, in this document we refer to billions as thousands of millions.

## >>>Consolidated key results for the year



Gross loans excludes interbank and overnight funds. Tangible Equity Ratio is calculated as Total Equity minus Goodwill and other Intangibles divided by Total Assets minus Goodwill and other Intangibles. PDLs $\mathbf{9 0 +}$ defined as loans more than 90 days past due. Net Interest Margin includes net interest income plus net trading income from debt and equity investments at FVTPL divided by total average interest-earning assets. Fee income ratio is calculated as net income from commissions and fees divided by net interest income plus net income from commissions and fees, net income from sales of goods and services, net trading income, net income from other financial instruments mandatory at FVTPL and total other income. Efficiency Ratio is calculated as total other expenses divided by net interest income plus net income from commissions and fees, net income from sales of goods and services, net trading income, net income from other financial instruments mandatory at FVTPL and total other income. ROAA is calculated as annualized Net Income divided by average of total assets. ROAE is calculated as Net Income attributable to Aval's shareholders divided by average attributable shareholders' equity, NS refers to non-significant figures.

## Key results per region for the year


Colombia

Central America ${ }^{(1)}$
70\% of Assets
30\% of Assets


| Gross Loans |  |  |  |
| :---: | :---: | :---: | :---: |
| Deposits |  |  |  |
| Deposits/Net Loans |  |  |  |
| Tangible Equity Ratio | $\$ 116.4$ | $\$ 124.2$ | $6.6 \%$ |
| 7.99 x | 113.7 | $\$ 119.2$ | $4.8 \%$ |
| $7.7 \%$ | 8.00 x | 0.02 x |  |
|  |  |  | 39 bps |



| Gross Loans | $\$ 52.8$ | $\$ 55.2$ | $4.6 \%$ |
| :---: | :---: | :---: | :---: |
| Deposits | $\$ 50.7$ | $\$ 56.3$ | $11.1 \%$ |
| Deposits/Net Loans |  |  |  |
| Tangible Equity Ratio |  |  |  |
| 0.95 x | 1.02 x | 0.08 x |  |
| $10.3 \%$ | $12.0 \%$ | 165 bps |  |
|  |  |  |  |



| Net interest margin | 5.4\% | 5.3\% | (15) bps |
| :---: | :---: | :---: | :---: |
| Fee income Ratio | 19.0\% | 20.9\% | 193 bps |
| Efficiency Ratio | 41.8\% | 43.3\% | 147 bps |
| Attributable net income ${ }^{(2)}$ | \$ 2.10 | \$ 2.11 | 0.4\% |
| ROAA | 2.4\% | 2.2\% | (20) bps |
| ROAE | 24.8\% | 23.3\% | (156) bps |



| Net interest margin | 6.3\% | 6.8\% | 42 bps |
| :---: | :---: | :---: | :---: |
| Fee income Ratio | 34.3\% | 34.9\% | 55 bps |
| Efficiency Ratio | 54.8\% | 56.3\% | 157 bps |
| Attributable net income ${ }^{(2)}$ | \$ 0.81 | \$ 0.92 | 14.0\% |
| ROAA | 1.7\% | 1.7\% | 0 bps |
| ROAE | 10.3\% | 9.8\% | (50) bps |

(1) Central America refers to Leasing Bogotá Panamá (LBP) operation expressed in Colombian Pesos, at the exchange rate of each period. (2) Attributable net income for Grupo Aval of Ps 715.1 bn for 4 Q19 corresponds to the Ps 433.6 bn of our Colombian operation plus Ps 409.6 bn of our Central American operation multiplied by $68.7 \%$, our stake in Banco de Bogotá. Gross loans excludes interbank and overnight funds. Tangible Equity Ratio is calculated as Total Equity minus Goodwill and other Intangibles divided by Total Assets minus Goodwill and other Intangibles. PDLs $\mathbf{9 0 +}$ defined as loans more than 90 days past due. Net Interest Margin includes net interest income plus net trading income from investment securities held for trading through profit or loss divided by total average interest-earning assets. Fee income ratio is calculated as net income from commissions and fees divided by net interest income plus net income from commissions and fees, net income from sales of goods and services, net trading income, net income from other financial instruments mandatory at FVTPL and total other income. Efficiency Ratio is calculated as total other expenses divided by net interest income plus net income from commissions and fees, net income from sales of goods and services, net trading income, net income from other financial instruments mandatory at FVTPL and total other income. ROAA is calculated as annualized Net Income divided by average of total assets. ROAE is calculated as Net Income attributable to Aval's shareholders divided by average attributable shareholders' equity. NS refers to non-significant figures. Equity for Central America is calculated as LBP multiplied by our $68.7 \%$ stake in the company. Equity for Colombia is calculated as the difference between our consolidated attributable equity and the equity in Central America.

GDP Growth (\%)


Source: DANE. Seasonally adjusted, constant prices of 2015 GDP

## Inflation (\%)



GDP Growth Expectations (\%)


Source: Bloomberg Consensus
Inflation Expectations (\%)


## ＞＞＞Macroeconomic context－Colombia



## Macroeconomic context－Colombia

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Real and Projected Fiscal Deficit－Fiscal Rule（ \％of GDP）
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Source：Ministry of Finance．Projections start in 2020.

## Current Account（\％GDP，quarterly）




[^0]
## Macroeconomic context - Central America

Growth Outlook - Real GDP

■2019E - 2020E


Source: IMF (WEO October 2019); (1) Aggregate growth of all the Central American countries.

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Regional Exchange Rates (100 = 12/31/2017)
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Inflation per Country


Source: SECMCA. CR: Costa Rica, ES: El Salvador, GU: Guatemala, HO: Honduras, NI: Nicaragua, PA: Panamá, Cenam: Central America . Inflation of Nicaragua and Cenam as of December 2019, Panamá as of January 2020.

Central Bank's Interest Rates


Source: Bloomberg

## Digital transformation

## Strategy

- We are taking advantage of new digital technologies to improve customer experience, reach new customers, create new products and markets, and improve our efficiency
- We have launched a coordinated effort to digitalize our front and back offices, redesigning our core products, processes, and transactions
- Through analytics, we strive to better understand and serve our clients as well as improve our core activities such as risk, pricing and customer lifecycle management


## Evolution

- Since their creation 3 years ago, our digitalization labs have yielded strong results. We now have:
- 3.5 million (or $20 \%$ ) of our clients are digital
- $35 \%$ of our retail product sales are supported by our digital initiatives
- 22 core products have been digitalized in our banks
- $60 \%$ of our transactions are digital

(1) Includes 7,146 digital approval of mortgages in 2019.


## Assets

Figures in Ps. Trillions

## Total Assets

Growth excl. FX movement of Central


## Assets Breakdown



$\square$ Net loans and leases ${ }^{(2)} \square$ Fixed income investments $\square$ Unconsolidated equity investments $\square$ Other
(1) Foreign operations reflect Central American operations. (2) Net loans and leases include interbank and overnight funds.

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## Loans and receivables

Figures in Ps. Trillions - Excluding interbank and overnight funds
Gross loans

Growth excl. FX movement of Central American Operations

4Q19 / 4Q18 = 5.7\%
4Q19 / 3Q19 = 2.0\%

## Gross loans Breakdown



I- $\overline{\%}-{ }^{-}$I Growth excluding FX movement of Central American Operations
>>>>Loan portfolio quality

## Quality

— 30 days PDLs / Total loans
$\longrightarrow 90$ days PDLs / Total loans

| 4.25\% | 4.55\% | 4.36\% |
| :---: | :---: | :---: |
| - |  | - |
|  |  |  |
| 3.07\% | 3.26\% | 3.26\% |

4Q18
3 Q19
4Q19

## Charge offs / Average 90+ PDLs

|  | FY18 | FY19 |
| :--- | :--- | :--- |
|  | 0.7 x | 0.9 x |

1.25x
0.70x
0.63x

4Q18
3Q19
4Q19

## Cost of Risk

——Impairment loss / Average loans

$\longrightarrow$ Impairment loss, net / Average loans |  | $2.4 \%$ | $2.2 \%$ |
| :--- | :--- | :--- | :--- |


| 3.29\% |  |  |
| :---: | :---: | :---: |
| 2.72\% |  |  |
| 3.09\% |  | 2.30\% |
| 2.49\% $\quad 2.07 \%$ |  |  |
|  |  | 2.07\% |
| $4 \mathrm{Q18}$ | 3 Q 19 | 4Q19 |

## Coverage



## >>>Loan portfolio quality

Figures in Ps. Billions

30 days past due loans

|  | 4 Q 18 | 3Q19 | 4Q19 |
| :---: | :---: | :---: | :---: |
| Commercial | 3.88\% | 4.26\% | 3.94\% |
| Consumer | 4.83\% | 4.87\% | 4.80\% |
| Mortgages | 4.13\% | 4.78\% | 4.84\% |
| Microcredit | 16.52\% | 17.36\% | 18.09\% |
| Total loans | 4.25\% | 4.55\% | 4.36\% |

90 days past due loans

| 4Q18 | 3Q19 | 4Q19 |
| :---: | :---: | :---: |
| $3.42 \%$ | $3.67 \%$ | $3.58 \%$ |
| $2.66 \%$ | $2.70 \%$ | $2.76 \%$ |
| $2.25 \%$ | $2.71 \%$ | $2.97 \%$ |
| $12.30 \%$ | $13.02 \%$ | $13.60 \%$ |
| $3.07 \%$ | $3.26 \%$ | $3.26 \%$ |

30 days past due formation ${ }^{(1)}$

|  | 4Q18 | 1Q19 | 2Q19 | 3Q19 | 4Q19 | FY18 | FY19 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Initial PDLs | 7,229 | 7,195 | 7,426 | 7,716 | 8,155 | 6,195 | 7,195 |
| New PDLs | 872 | 1,264 | 1,252 | 1,331 | 1,502 | 4,149 | 5,349 |
| Charge-offs | $(905)$ | $(1,034)$ | $(961)$ | $(892)$ | $(1,829)$ | $(3,149)$ | $(4,717)$ |
| Final PDLs | 7,195 | 7,426 | 7,716 | $\mathbf{8 , 1 5 5}$ | $\mathbf{7 , 8 2 7}$ | 7,195 | 7,827 |

90 days past due formation ${ }^{(2)}$

|  | 4Q18 | 1Q19 | 2Q19 | 3Q19 | 4Q19 | FY18 <br> FY19 <br> Initial NPLs | 5,166 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5,188 | 5,143 | 5,491 | 5,846 | 4,382 | 5,188 |  |  |
| New NPLs | 927 | 988 | 1,309 | 1,247 | 1,826 | 3,955 | 5,370 |
| Charge-offs | $(905)$ | $(1,034)$ | $(961)$ | $(892)$ | $(1,829)$ | $(3,149)$ | $(4,717)$ |
| Final NPLs | $\mathbf{5 , 1 8 8}$ | $\mathbf{5 , 1 4 3}$ | $\mathbf{5 , 4 9 1}$ | $\mathbf{5 , 8 4 6}$ | $\mathbf{5 , 8 4 2}$ | $\mathbf{5 , 1 8 8}$ | $\mathbf{5 , 8 4 2}$ |

[^1]Figures in Ps. Trillions

Total deposits
Growth excl. FX movement of Central American Operations

## 4Q19 / 4Q18 = 6.5\% <br> 4Q19 / 3Q19 = 2.7\%

## Deposit composition

Others
$\square$ Time deposits

- Checking accounts

■ Savings accounts

[ 4 Q19 / 3Q19 $=0.8 \%$


$\left({ }^{*}\right)$ Net Loans equals gross loans plus interbank and overnight funds net of allowance for impairment of loans and receivables
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Figures in Ps. Trillions

## Attributable Equity + Minority Interest

## Attributable Shareholders Equity



Consolidated Capital Adequacy of our Banks (\%)

(1) Tangible Equity Ratio is calculated as Total Equity minus Goodwill and other Intangibles divided by Total Assets minus Goodwill and other Intangibles.
$\ggg$ NIM - Net Interest Margin
Net Interest Margin ${ }^{(1)}$

|  | 5.60\% | 5.68\% | 5.63\% |  | FY18 | FY19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  |  |  |  | - | 5.67\% | 5.70\% |
|  | 4Q18 | 3 Q19 | 4Q19 | $\square$ | 3.71\% | 3.74\% |
| Cost of funds | 3.72\% | 3.78\% | 3.78\% |  |  |  |

## Loans Interest Margin ${ }^{(2)}$

|  | 6.64\% |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | - | 6.35\% | 6.36\% |  |  |  |
|  |  |  |  |  | FY18 | FY19 |
|  |  |  |  | - | 6.71\% | 6.40\% |
|  | 4Q18 | 3019 | 4Q19 | $\square$ | 10.56\% | 10.36\% |
| Avg. Yield on loans | 10.52\% | 10.37\% | 10.38\% |  |  |  |

## Net Investments Margin ${ }^{(3)}$

|  |  | 2.33\% | 1.96\% |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0.50\% |  |  |  | FY18 | FY19 |
|  |  |  |  | - | 0.60\% | 2.28\% |
| Avg. Yield on fixed income | 4Q18 | 3019 | 4Q19 | $\square$ | 4.45\% | 6.24\% |
| and interbank \& overnight funds | 4.38\% | 6.35\% | 5.98\% |  |  |  |

(1) Net Interest Income and Net Interest Margin: Includes net interest income plus net trading income from investment securities held for trading through profit or loss divided by total average interest-earning assets. NIM without income from investment securities held for trading through profit or loss was $5.6 \%$ for $4 Q 19,5.6 \%$ for $3 Q 19$ and $5.7 \%$ for $4 Q 18$.
(2) Loans Interest Margin: Net Interest Income on Loans to Average loans and financial leases.
(3) Net Investments Margin: Net Interest income on fixed income securities, net trading income from equity and fixed income investment securities held for trading through profit and on interbank and overnight funds to Average securities and Interbank and overnight funds.

| 4Q18 | 3Q19 | 4 Q 19 |
| :---: | :---: | :---: |
| 2.8 | 3.0 | 3.0 |

## >>>>Fees and other operating income

Figures in Ps. Billions

## Gross fee income

## Non-financial sector ${ }^{(1)}$

|  | 4Q18 | 3Q19 | 4Q19 | FY18 | FY19 |  |
| :--- | :---: | :--- | :---: | :---: | :---: | :---: |
| Energy \& gas | 114 | 193 | 143 | 588 | 665 |  |
| Infrastructure | 1,178 | 551 | 478 | 2,325 | 2,028 |  |
| Hotels | 13 | 8 | 9 | 37 | 32 |  |
| Agribusiness | -10 | -1 | 14 | -5 | 14 |  |
| Other (2) | -89 | -90 | -105 | -301 |  | -363 |
| Total | $\mathbf{1 , 2 0 7}$ | $\mathbf{6 6 1}$ | $\mathbf{5 3 9}$ | $\mathbf{2 , 6 4 4}$ | $\mathbf{2 , 3 7 5}$ |  |

(1) Net income from sales of goods and services
(2) Reflects net NFS from Nexa BPO, Megalinea and Aportes en Línea call-centers and other subsidiaries

Growth excluding FX movement of Central American Operations

## Other operating income

Foreign exchange gains (losses), net
Net income (loss) on financial derivative
Other trading income on derivatives

Derivatives and foreign exchange gains (losses), net (1)
Gains on valuation of assets
Net income from other financial instruments mandatory at FVTPL
Net gain on sale of investments and OCI realization
Income from non-consolidated investments (2)

| Other income from operations | 475 |
| :--- | :--- |
| Total other income from operations | $\mathbf{8 1 5}$ |


| 4Q18 | 3Q19 | 4Q19 | FY18 | FY19 |
| :---: | :---: | :---: | :---: | :---: |
| -88 | -208 | 337 | 283 | 312 |
| 236 | 250 | -179 | 248 | 20 |
| 50 | 78 | 12 | 179 | 122 |
| 198 | 120 | 170 | 711 | 454 |
| 27 | 5 | 12 | 37 | 14 |
| 29 | 55 | 55 | 206 | 218 |
| 15 | 119 | 9 | 1 | 199 |
| 6 | 6 | 5 | 20 | 23 |
| 66 | 68 | 57 | 269 | 314 |
| 475 | 115 | 106 | 748 | 420 |
| 815 | 488 | 414 | 1,992 | 1,643 |

(1) Includes income from trading and hedging derivatives reflected as part of the net trading income on the Statement of Profit or Loss.

17 (2) Includes share of profit of equity accounted investees, net of tax, and dividend income.

## Efficiency ratios

Cost to income ${ }^{(1)}$


3 Q19


4 Q 18



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## Profitability

Figures in Ps. Billions

## Net income attributable to controlling interest



ROAE $^{(2)}$

| 19.6\% | 15.8\% | 14.6\% |  | FY18 | FY19 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  |  |  | $\square$ | 17.8\% | 16.4\% |
| 4Q18 | 3 Q 19 | 4Q19 |  |  |  |

${ }^{(1)}$ ROAA for each quarter is calculated as annualized Net Income divided by average of total assets.
${ }^{(2)}$ ROAE for each quarter is calculated as annualized Net Income attributable to Aval's shareholders divided by average attributable shareholders' equity.



[^0]:    Source：Banco de la República de Colombia

[^1]:    (1) Past Due Loans +30 / Total Loans including interest accounts receivable
    (2) Past Due Loans +90 / Total Loans including interest accounts receivable. PDLs $90+$ defined as loans more than 90 days past due.

